

Checklist: Evaluating Training Vendors

Ensuring compliance starts with having the right training partner by your side. Be confident that the solution you select can help your organization adhere to regulations, uphold client & resident safety, & exceed standards of care.

Service & Support

- Dedicated Account Manager for personalized service
- Custom training program development
- Certificate management (delivery and storage)
- Completion monitoring & reporting
- Proactive deadline notifications via text or email
- Multilingual end-user support (call, email, text, chat)



Other Software

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User Experience

- On-demand learning from any desktop, tablet, or smartphone
- No apps required
- Trainee feedback surveys that ensure course relevance and quality
- Easy to use for both administrators and users
- Integration with 3rd party systems
- Automates training assignments based on predefined rules

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Courses & Content

- Extensive pre-built, compliance-driven course library
- Content crafted with a patient-centered approach
- Course language and terminology aligns with industry standards
- Role and industry-specific courses
- Industry expertise and understanding of your state & federal requirements
- Content regularly updated to reflect industry trends and regulations
- Personalized training tracks to enhance relevance
- Continuing Education options for licensed nurses
- Integration of external or third-party content
- Supports various formats (videos, PDFs, quizzes, SCORM, etc.)
- Online onboarding forms & eSign functionality
- Online competency assessments (coming soon)

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Results

- 93% average completion rate
- 91% learner satisfaction rating
- 80% reduction in annual training costs

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